

## SIX.COM Frequently Asked Questions



The screenshot displays the user interface of the SIX.COM Pty Ltd Safety Benchmarks system. At the top left, the company logo and name are visible. The top right corner shows the word "Safety", the date and time "28/07/09 21:48", and the user name "Hello Jordan Scott". Below this is a navigation bar with tabs for "Safety System", "Action Log", "People & Plant", "Document Library", and "eDirectory". A left-hand sidebar contains a list of menu items: "Leadership Matrix", "Reports", "Safety Graphs", "New Incident", "Search Incidents", "My Assignments", "Job Hours", "Administration", "Help", and "Logout". The main content area features the company logo and name, followed by the heading "Safety Information Exchange System" and a message: "Please select an option from the tabs above."

## ***Frequently Asked Questions (FAQ's)***

The following provide some answers to frequently asked questions

### **Can this system cater for staff and operations across multiple sites?**

Yes. SIX allows you to set up an unlimited number of sites and to track safety performance and staff against these.

### **We have overseas owners who require the ability to separately access and audit our systems. Is this catered for?**

Yes. Being a web based system, it can be accessed from anywhere in the world. It simply requires you appointed administrator to set up a user account and assign access levels.

### **Can SIX integrate with our current HR system? We don't want to double enter personnel record details.**

Yes. SIX comes with an integrated HR/Training module (that companies can adopt as their core HR system). SIX can also be integrated with an exiting HR system however will require specific (web service) integration development.

(Note: SIX has successfully been integrated with SAP)

### **Is there any option to install the system on our company server?**

Yes. Six.com is able to complete a custom install of the system on a company server. This would require a separate software purchase agreement and does not provide the benefits of the hosting solution.

### **Are there any hidden costs?**

No. All costs are as per the SIX schedule of fees. This typically includes a start-up fee, consulting services (if required) and the monthly software licence fee.

### **What happens if I want to cancel the agreement?**

The hosting agreement clearly states that all data entered belongs to the customer. If the hosting agreement is terminated, the customer has the option to keep a read only archive version with Six.com (for a small fee), or receive a copy of data to use as required.

## **What if I want additional features and functionality not currently provided?**

SIX is in the business of developing and delivering “best in class” software for your business. All requests for feature and functionality improvements will be reviewed and assessed for impact against all SIX users. If the enhancement is very specific to your company, then development costs can be agreed. If the change is of benefit to all users, then this enhancement will be made free of charge and rolled out to all users.

(Note: Changes and enhancements to the SIX software can be rapidly and cost effectively deployed due to its modern design and underlying technology)